

# StatusScope remote monitoring service delivers business intelligence



## Executive brief

### Make the most of your people and instrumentation

As you drive to maximize utilization, return on investment and the competitive advantage of your lab, you need an advanced business intelligence tool that enables you to proactively monitor instrument operations from anywhere.

### Asset management: anywhere, anytime

Whether you have labs in one location or across the globe, StatusScope remote monitoring allows you and your lab directors to view and analyze instrument utilization, uptime and sample throughput for your SCIEX LC-MS systems. You'll have instant, secure access to reports that can help you make critical decisions to grow your business.

### Maximize your return on investment

Every hour of instrument downtime can cost you money. Organizations that use StatusScope remote monitoring have seen up to 50% of their instrument issues resolved remotely, eliminating the time required for a service engineer to arrive on-site to diagnose and repair a problem. This capability is vital when staff may need to work remotely while assays are still running in the lab. While SCIEX LC-MS systems have exceptional uptime, StatusScope remote monitoring can help identify and resolve potential problems before they lead to a breakdown. Even a 1% increase in uptime could save you thousands of dollars.\*

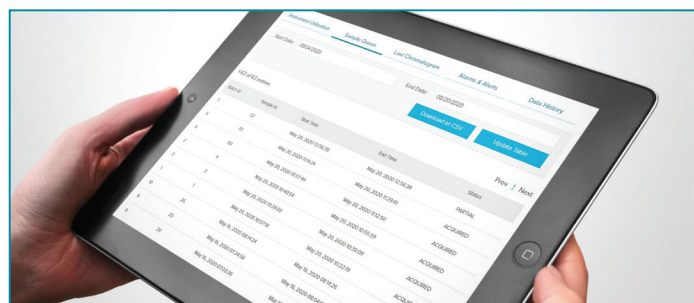
### Enhance your competitive advantage

Better productivity, better efficiency, lower costs and higher revenue all contribute directly to your ability to compete more effectively in organizations of any size. Following a good strategy means leveraging all the tools available to win, and StatusScope Remote Monitoring is a click away.

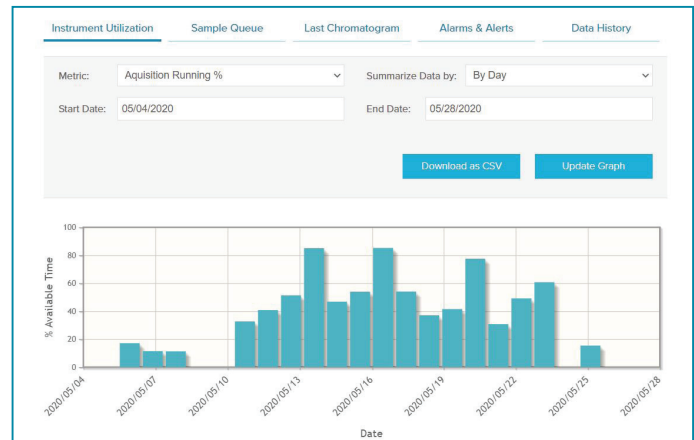
### A trusted infrastructure

StatusScope remote monitoring is built on the Amazon Web Services Cloud platform, an industry leader in Internet of Things (IoT) technology. SCIEX does not collect or retain any analytic or assay information from connected devices. Your proprietary data is secure. As the registered owner of the instruments, you control who has visibility into their status and who receives notifications.

\*Based on the number of samples run per day and cost or revenue per sample.



Reports and instrument status are available to you and your team anytime, anywhere. Scientists can check sample queues and managers can assess instrument utilization on any connected device.



Make better, faster and more informed decisions with deeper insights into the capital equipment in your labs. Reporting tools demonstrate the health, status and utilization data of your instruments, including automated reporting of the number of samples run.

| My Instruments |                                                         | Add Instrument    |
|----------------|---------------------------------------------------------|-------------------|
|                | 4500                                                    | StatusScope       |
|                | Instrument Model: TRIPLE4500                            | View Cases        |
|                | Serial Number: BJ20301310                               | Submit a New Case |
|                | Instrument Status: Good                                 |                   |
|                | 6500                                                    | StatusScope       |
|                | Instrument Model: QTRAP6500                             | View Cases        |
|                | Serial Number: EG20171822                               | Submit a New Case |
|                | Instrument Status: Good                                 |                   |
|                | X500B                                                   | StatusScope       |
|                | Instrument Model: X500B                                 | View Cases        |
|                | Serial Number: SIM-0a57993b-b6a6-4d9b-57b5-8ad1a8088116 | Submit a New Case |
|                | Instrument Status: Ready                                |                   |
|                |                                                         |                   |
|                |                                                         |                   |
|                |                                                         |                   |
|                |                                                         |                   |

StatusScope remote monitoring recognizes early warning signs for all your SCIEX instruments, and triggers immediate alerts to operators to help prevent system failures before they happen. Convenient dashboards show you the operating status of all your connected instruments.

### Hear from your peers

"One of the most striking things about StatusScope is that the entire global process quality lab team can monitor the status of the analysis in real time and be able to make better decisions when it comes to acquiring and managing new machine investment."

– Research and development lab, Spain

**Ask your lab managers to add StatusScope remote monitoring to your strategic toolbox: [sciex.com/statusscope](https://www.sciex.com/statusscope)**

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